

## Electronic Acknowledgement Receipt

<b>EFS ID:</b>	3092471
<b>Application Number:</b>	10804320
<b>International Application Number:</b>	
<b>Confirmation Number:</b>	7310
<b>Title of Invention:</b>	Customization of an interaction center manager's graphical dashboard
<b>First Named Inventor/Applicant Name:</b>	Janaki Kumar
<b>Customer Number:</b>	32864
<b>Filer:</b>	Stephen R. Schaefer/Renee Neuman
<b>Filer Authorized By:</b>	Stephen R. Schaefer
<b>Attorney Docket Number:</b>	13906-142001 / 2003P00614
<b>Receipt Date:</b>	02-APR-2008
<b>Filing Date:</b>	18-MAR-2004
<b>Time Stamp:</b>	15:52:07
<b>Application Type:</b>	Utility under 35 USC 111(a)

### Payment information:

Submitted with Payment	yes
Payment Type	Deposit Account
Payment was successfully received in RAM	\$ 1860
RAM confirmation Number	1242
Deposit Account	061050
Authorized User	

### File Listing:

Document Number	Document Description	File Name	File Size(Bytes) /Message Digest	Multi Part /.zip	Pages (if appl.)

1	Request for Continued Examination (RCE)	RCE.pdf	508621 67367ca87308bae7853109401aa7cf2a 51c6620d	no	1
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**Warnings:**

This is not a USPTO supplied RCE SB30 form.

**Information:**

2		Amendment.pdf	420570 c4aad9c6499cebaad8d7b4e7f5fd63de 92ff9183	yes	9
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	Multipart Description/PDF files in .zip description			
	Document Description		Start	End
	Amendment After Final		1	1
	Claims		2	6
	Applicant Arguments/Remarks Made in an Amendment		7	9

**Warnings:**

**Information:**

3	Extension of Time	Extension.pdf	32556 a423300fc19f4968d91f574041444fca1 18c427f	no	1
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**Warnings:**

**Information:**

4	Fee Worksheet (PTO-06)	fee-info.pdf	8329 2b7485a56d27caeb96c441023fb8039 572c7136	no	2
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**Warnings:**

**Information:**

<b>Total Files Size (in bytes):</b>			970076
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This Acknowledgement Receipt evidences receipt on the noted date by the USPTO of the indicated documents, characterized by the applicant, and including page counts, where applicable. It serves as evidence of receipt similar to a Post Card, as described in MPEP 503.

**New Applications Under 35 U.S.C. 111**

If a new application is being filed and the application includes the necessary components for a filing date (see 37 CFR 1.53(b)-(d) and MPEP 506), a Filing Receipt (37 CFR 1.54) will be issued in due course and the date shown on this Acknowledgement Receipt will establish the filing date of the application.

**National Stage of an International Application under 35 U.S.C. 371**

If a timely submission to enter the national stage of an international application is compliant with the conditions of 35 U.S.C. 371 and other applicable requirements a Form PCT/DO/EO/903 indicating acceptance of the application as a national stage submission under 35 U.S.C. 371 will be issued in addition to the Filing Receipt, in due course.

**New International Application Filed with the USPTO as a Receiving Office**

If a new international application is being filed and the international application includes the necessary components for an international filing date (see PCT Article 11 and MPEP 1810), a Notification of the International Application Number and of the International Filing Date (Form PCT/RO/105) will be issued in due course, subject to prescriptions concerning national security, and the date shown on this Acknowledgement Receipt will establish the international filing date of the application.